



Anthroposia: Journal of Social and Human Development

Vol 1 No 2 June 2026, Hal 75-84
ISSN: 3125-0866(Print) ISSN: 3125-0769(Electronic)
Open Access: <https://sovereignresearch.org/anthroposia>

Insurance Law In Indonesia: Legal Foundations, Principles, And Regulatory Developments

Berliana Azizah^{1*}, Husein Satria², Agestanio Yoniv Andana³, Muhammad Bilhaq Azzam⁴, Suryo Satriyo Saryanto⁵, Tuktara Sumarno Putri⁶

¹⁻³ Universitas Muhammadiyah Surakarta, Indonesia

email: c100230251@student.ums.ac.id¹

Article Info :

Received:
10-05-2026
Revised:
27-05-2026
Accepted:
06-06-2026

Abstract

This study examines the legal foundations, doctrinal principles, and regulatory developments of insurance law in Indonesia through a normative juridical approach. The research relies on statutory materials, regulatory instruments, scholarly literature, industry reports, and official documents to evaluate the evolution of insurance governance and its relationship with consumer protection and supervisory mechanisms. The analysis reveals that Indonesian insurance law has undergone significant transformation from a contract oriented framework rooted in the Commercial Code toward a modern regulatory structure characterized by integrated supervision, prudential governance, and enhanced legal accountability. Fundamental insurance principles including insurable interest, utmost good faith, indemnity, subrogation, contribution, and proximate cause remain essential in maintaining contractual balance and ensuring legal certainty in insurance transactions. The study further identifies the growing importance of supervisory institutions, financial soundness requirements, dispute resolution mechanisms, and consumer protection standards in strengthening market integrity. Emerging challenges associated with digital insurance services, artificial intelligence, cybersecurity risks, and disaster risk financing indicate the need for adaptive regulatory strategies. The findings demonstrate that effective insurance governance requires the integration of doctrinal consistency, institutional supervision, and responsive legal reform to support sustainable development and public confidence in the Indonesian insurance sector.

Keywords : Insurance Law, Legal Principles, Regulatory Governance, Consumer Protection, Prudential Supervision.



©2022 Authors.. This work is licensed under a Creative Commons Attribution-Non Commercial 4.0 International License.
(<https://creativecommons.org/licenses/by-nc/4.0/>)

INTRODUCTION

The contemporary transformation of global financial systems has elevated the insurance sector from a conventional risk transfer mechanism into a strategic component of economic resilience, financial inclusion, and sustainable development, prompting many jurisdictions to continuously refine their insurance legal frameworks in response to increasingly complex market structures, digital innovation, consumer vulnerability, and systemic financial risks. Across both developed and emerging economies, regulatory reforms have increasingly emphasized prudential supervision, consumer protection, institutional accountability, and legal certainty as essential pillars for maintaining public confidence in insurance markets. Within this global context, Indonesia has experienced substantial expansion of its insurance industry, reflected in the growing diversification of insurance products, the expansion of insurance service providers, and the increasing integration of insurance activities into the broader financial services ecosystem. Statistical evidence demonstrates the significant role of the insurance sector within Indonesia's financial architecture, while simultaneously revealing the necessity of robust legal governance capable of balancing market growth with public protection (Otoritas Jasa Keuangan, 2023). The evolution of Indonesian insurance law has consequently become an important area of scholarly inquiry because regulatory effectiveness increasingly determines the ability of insurance institutions to respond to emerging economic uncertainties while preserving legal stability and institutional legitimacy under a rapidly changing financial environment (Republik Indonesia, 2014; Republik Indonesia, 2011).

Existing scholarship has generated important insights regarding the interaction between insurance regulation, consumer protection, legal certainty, and financial supervision, although these

contributions reveal a more complex legal landscape than is often assumed. Studies examining the Indonesian health insurance system demonstrate that legal frameworks play a decisive role in shaping institutional effectiveness and access to protection mechanisms, highlighting the inseparability of insurance governance and public welfare objectives (Simangunsong & Budiarsih, 2023). Research concerning regulatory efficiency further argues that legal institutions must operate not merely as instruments of control but as mechanisms capable of creating economic justice and regulatory coherence within increasingly sophisticated markets (Sugianto et al., 2023). Investigations into contemporary insurance disputes have emphasized the centrality of legal certainty in claim settlement processes and have shown that unresolved ambiguities in contractual interpretation continue to generate conflicts between insurers and policyholders (Syafitri et al., 2025). Parallel studies addressing regulatory supervision underscore the growing importance of the Financial Services Authority in ensuring accountability and maintaining confidence within insurance markets, particularly in relation to institutional oversight and policy governance (Simanjuntak, 2025). Collectively, these studies suggest that insurance law can no longer be understood solely through contractual doctrine because it has evolved into a multidimensional regulatory field involving public law, private law, administrative supervision, and consumer protection simultaneously.

Despite these advances, the literature remains fragmented in several important respects. Much of the existing research concentrates on specific regulatory functions, particular insurance products, dispute resolution mechanisms, or sectoral supervisory issues without systematically examining the legal foundations that connect historical insurance doctrines with contemporary regulatory developments. As a result, scholarship frequently treats insurance principles, institutional supervision, consumer rights, and statutory reforms as separate analytical domains rather than components of an integrated legal architecture. This fragmentation becomes particularly visible when comparing discussions concerning insurance contract doctrines with studies addressing broader financial regulation and consumer protection. While legal scholarship has explored the implementation of liability principles within Indonesian regulatory frameworks and their implications for legal accountability, limited attention has been devoted to understanding how foundational insurance principles interact with evolving regulatory obligations and supervisory structures within a unified legal framework (Yuanitasari et al., 2023). Similar limitations appear in analyses that acknowledge the existence of historical legal sources such as the Commercial Code while providing insufficient examination of their continuing relevance in the contemporary regulatory environment shaped by modern insurance legislation (Republik Indonesia, 1847; Republik Indonesia, 1992; Republik Indonesia, 2014).

The persistence of these conceptual and empirical gaps carries significant implications for both legal scholarship and regulatory practice because insurance law operates at the intersection of economic stability, consumer confidence, contractual fairness, and institutional accountability. The increasing complexity of insurance transactions has intensified demands for clearer legal standards governing policy formation, claim settlement, financial soundness requirements, dispute resolution mechanisms, and supervisory intervention. Regulatory instruments governing licensing requirements, institutional structures, financial health standards, and alternative dispute resolution mechanisms have expanded substantially, indicating that insurance governance now extends far beyond traditional contractual regulation (Peraturan Otoritas Jasa Keuangan Nomor 67/POJK.05/2016; Peraturan Otoritas Jasa Keuangan Nomor 71/POJK.05/2016; Peraturan Otoritas Jasa Keuangan Nomor 61/POJK.07/2020). Simultaneously, consumer protection considerations have become increasingly prominent as policyholders seek stronger safeguards against unfair contractual practices and institutional failures, reinforcing the significance of broader legal protections within financial services regulation (Republik Indonesia, 1999). The absence of a comprehensive examination linking these diverse legal developments risks producing incomplete understandings of how insurance law functions as an integrated regulatory system capable of responding to contemporary challenges.

This study positions itself within the emerging body of scholarship that seeks to bridge doctrinal legal analysis with broader questions of regulatory evolution and institutional governance. Rather than examining insurance law through a single dimension of contractual obligation, regulatory supervision, or consumer protection, this research conceptualizes Indonesian insurance law as a dynamic legal framework shaped by historical legal foundations, fundamental insurance principles, legislative transformation, and regulatory modernization. Such a perspective enables a more comprehensive

understanding of how the transition from the Commercial Code regime to specialized insurance legislation has altered the legal relationship between insurers, policyholders, and regulatory authorities while simultaneously redefining the role of state supervision within the insurance sector. By integrating statutory analysis, doctrinal principles, and contemporary regulatory developments into a single analytical framework, this study seeks to address the fragmentation that characterizes much of the existing literature and to provide a more coherent account of insurance law development in Indonesia.

This research aims to analyze the legal foundations of insurance law in Indonesia, examine the fundamental principles that govern insurance relationships, and evaluate the trajectory of regulatory developments that have shaped contemporary insurance governance. The study contributes theoretically by constructing an integrated conceptual framework that connects historical legal doctrines, insurance principles, consumer protection norms, and supervisory mechanisms within a unified legal perspective. Methodologically, it contributes through a comprehensive normative legal analysis that synthesizes statutory evolution, regulatory instruments, and doctrinal developments to generate a systematic understanding of insurance law as an evolving institution within Indonesia's financial and legal system.

RESEARCH METHODS

This study employed a non empirical legal research design based on a normative juridical approach aimed at examining the legal foundations, doctrinal principles, and regulatory developments governing the insurance sector in Indonesia. The research relied exclusively on secondary legal materials obtained through an extensive library study. Primary legal sources consisted of statutory and regulatory instruments, including the Commercial Code, Law Number 2 of 1992 concerning Insurance Business, Law Number 40 of 2014 concerning Insurance, Law Number 21 of 2011 concerning the Financial Services Authority, Law Number 8 of 1999 concerning Consumer Protection, and relevant regulations issued by the Financial Services Authority. Secondary sources included scholarly books, peer reviewed journal articles, official insurance industry reports, and statistical publications concerning insurance governance, risk management, and regulatory supervision. The selection of sources was guided by relevance to the research objectives, legal authority, academic credibility, and their contribution to understanding the evolution of Indonesian insurance law. The analytical framework combined statutory analysis, conceptual analysis, historical analysis, and doctrinal legal interpretation to evaluate the interrelationship between legal norms, insurance principles, consumer protection mechanisms, and regulatory supervision.

The analytical procedure involved systematic identification, classification, interpretation, and synthesis of legal materials to construct a comprehensive understanding of the development of insurance law in Indonesia. Legal texts were examined through qualitative content analysis to identify normative patterns, regulatory transformations, and doctrinal consistencies across different legislative periods. Comparative interpretation was applied to assess the continuity and evolution of insurance principles from historical legal sources to contemporary regulatory frameworks, while contextual analysis was used to evaluate the role of supervisory institutions and consumer protection mechanisms within the broader financial governance structure. Methodological rigor was ensured through source triangulation across legislation, academic literature, official regulatory documents, and industry reports, together with cross verification of legal provisions and doctrinal interpretations. The study further maintained analytical consistency by applying established principles of legal reasoning, systematic interpretation, and doctrinal coherence throughout the examination of insurance law, thereby strengthening the credibility, transparency, and scholarly reliability of the findings.

RESULTS AND DISCUSSION

Legal Foundations and Evolution of Insurance Regulation in Indonesia

The normative analysis demonstrates that the legal foundation of insurance law in Indonesia evolved through a gradual transition from commercial law orientation toward a comprehensive regulatory framework emphasizing consumer protection, institutional supervision, and financial stability. The earliest legal basis remains the Commercial Code, which introduced insurance as a contractual mechanism intended to allocate economic risks between parties in commercial transactions (Republik Indonesia, 1847). Historical examination indicates that this framework reflected classical private law doctrines that prioritized contractual autonomy and commercial certainty. The doctrinal

characteristics of this period reveal a limited regulatory role of the state in supervising insurance institutions and protecting policyholders.

The enactment of Law Number 2 of 1992 marked an important transformation in Indonesian insurance governance because insurance activities began to be regulated through a specialized legislative instrument rather than solely through commercial law provisions. This legislative change reflected increasing recognition of insurance as a strategic component of national economic development and risk management policy (Republik Indonesia, 1992). Scholarly interpretations suggest that the law expanded governmental authority in licensing, supervision, and institutional regulation while preserving contractual foundations inherited from earlier legal traditions (Muhammad, 2011). Legal modernization during this period demonstrated an attempt to align insurance governance with broader economic reforms occurring in Indonesia.

The transition toward a more sophisticated regulatory model became increasingly visible after the expansion of financial markets and the emergence of new forms of insurance products. Legal scholars have argued that regulatory effectiveness depends not only on the existence of statutory provisions but also on the capacity of legal institutions to ensure economic justice and market integrity through coherent governance structures (Sugianto et al., 2023). This perspective is consistent with broader discussions concerning legal reform in Indonesia that emphasize the necessity of adaptive legal norms capable of responding to changing social and economic realities (Asmarudin et al., 2024). The legal evolution of insurance regulation therefore reflects a wider transformation within Indonesian public law and economic governance.

The enactment of Law Number 40 of 2014 represented a substantial departure from previous regulatory arrangements because it integrated prudential regulation, consumer protection, corporate governance, and institutional accountability into a unified legal framework. The statute expanded regulatory coverage beyond contractual obligations and introduced mechanisms intended to strengthen public trust in insurance institutions (Republik Indonesia, 2014). Contemporary legal studies identify this legislation as a significant milestone in the modernization of Indonesian insurance governance because it reflects global regulatory trends emphasizing financial resilience and stakeholder protection (Prilini et al., 2025). The shift illustrates a movement from transactional regulation toward systemic regulation.

The legal transformation can be observed more clearly through a comparison of the principal characteristics embedded in successive regulatory phases. Historical and doctrinal interpretation indicates that each legislative stage introduced broader regulatory objectives and stronger institutional mechanisms. The evolution also demonstrates increasing convergence between insurance law and public regulatory governance. These developments are summarized in Table 1.

Table 1. Evolution of Insurance Regulatory Frameworks in Indonesia

Regulatory Period	Main Legal Instrument	Regulatory Orientation	Dominant Legal Focus
Colonial Period	Commercial Code 1847	Contractual regulation	Commercial certainty
Reform Period	Law No. 2 of 1992	Industry regulation	Business supervision
Contemporary Period	Law No. 40 of 2014	Integrated regulation	Consumer protection and prudential governance

Source: Adapted from Republik Indonesia (1847), Republik Indonesia (1992), Republik Indonesia (2014), and Muhammad (2011).

The information presented in Table 1 illustrates that Indonesian insurance law has undergone progressive institutional expansion. The legal focus shifted from contractual certainty toward a broader framework incorporating public interest considerations and financial sector governance. Similar developments have been observed in other sectors of Indonesian economic regulation where legal modernization accompanies institutional strengthening and constitutional adaptation to contemporary challenges (Doing et al., 2024). The pattern suggests that insurance law increasingly functions as an instrument of economic governance rather than merely a branch of private commercial law.

Another important finding concerns the growing relationship between insurance regulation and constitutional values. Legal scholarship emphasizes that contemporary regulatory systems must

reconcile market efficiency with social justice and legal protection for vulnerable stakeholders (Kennedy, 2024). This orientation can be observed in insurance legislation that seeks to balance industry competitiveness with obligations toward policyholders and the broader public interest. The integration of constitutional principles into sectoral legislation has become an increasingly significant feature of Indonesian legal development (Hamzah et al., 2024).

The expansion of legal regulation also reflects the emergence of new risk environments requiring adaptive governance mechanisms. Studies on environmental funds, disaster risk management, and public policy regulation indicate that legal systems are increasingly expected to provide preventive and protective functions in response to complex societal risks (Abubakar & Handayani, 2023). Similar reasoning has influenced the development of insurance regulation because insurance institutions operate as mechanisms for distributing economic uncertainty across society. The legal architecture therefore serves both private contractual interests and broader public policy objectives.

Contemporary developments further reveal that insurance regulation is increasingly interconnected with digital governance and technological innovation. Regulatory debates concerning financial technology and artificial intelligence demonstrate that traditional legal frameworks often face challenges in responding to technological disruption and new forms of economic activity (Noor et al., 2023). Emerging policy discussions also emphasize the need for adaptive legal instruments capable of regulating algorithmic decision making and digital financial services without undermining legal certainty (Revolusi & Febriandy, 2025). These developments indicate that future insurance regulation will likely require greater integration between financial law and technology governance.

The findings collectively demonstrate that the evolution of insurance law in Indonesia reflects a continuous process of legal adaptation shaped by economic transformation, institutional reform, and expanding public expectations regarding accountability and protection. Historical legal foundations remain relevant because they provide the doctrinal basis for contractual insurance relationships, yet contemporary regulation has substantially broadened the legal scope of insurance governance. The trajectory of regulatory development illustrates increasing alignment between insurance law, constitutional governance, and national economic resilience strategies. The normative evidence confirms that Indonesian insurance law has evolved into a multidimensional regulatory system that combines private law principles with public law objectives in pursuit of legal certainty and sustainable financial governance (Simangunsong & Budiarsih, 2023; Simanjuntak, 2025).

Fundamental Principles of Insurance Law and Legal Protection of Policyholders

The doctrinal structure of insurance law is founded upon a set of legal principles that determine the legitimacy, operation, and enforceability of insurance relationships. These principles function as normative standards that guide contractual interpretation and dispute resolution within insurance transactions. Legal doctrine recognizes that contractual obligations in insurance cannot rely solely on written clauses because risk allocation requires underlying normative coherence (Muhammad, 2011). The analytical review indicates that doctrinal principles operate as substantive legal foundations that shape the balance between contractual freedom and legal accountability.

Insurance law differs from ordinary contractual arrangements because it regulates uncertain future events through legally recognized risk allocation mechanisms. The transfer of risk from policyholder to insurer creates a distinctive legal relationship that depends upon mutual obligations and predefined standards of conduct (Abbas Salim, 2012). Risk transfer theory explains that insurance contracts transform potential economic losses into predictable financial responsibilities managed by insurers. This doctrinal arrangement strengthens commercial stability by reducing uncertainty and promoting economic confidence across multiple sectors.

Normative legal interpretation demonstrates that insurance principles possess both preventive and corrective functions within legal practice. Preventive functions reduce opportunities for abuse before contractual disputes emerge, while corrective functions facilitate equitable resolution when claims arise. The interaction between these functions contributes to legal certainty and institutional trust within insurance transactions (Ali, 2013). Scholarly analysis further suggests that doctrinal consistency remains essential for maintaining coherence between contractual rights and broader legal values (Rastuti, 2022).

Among the foundational principles, insurable interest occupies a central position because it determines whether a party possesses a legitimate legal interest in the insured object. The principle

prevents speculative arrangements that could transform insurance into a mechanism for unjust enrichment rather than risk protection (Djojosoedarso, 2019). Legal doctrine requires the existence of a recognizable economic or legal relationship between the policyholder and the insured subject matter. Contemporary analyses continue to identify insurable interest as a safeguard against moral hazard and opportunistic contractual behavior (Agustina et al., 2025).

The principle of utmost good faith establishes an enhanced duty of disclosure that exceeds obligations found in ordinary commercial contracts. Insurance transactions depend heavily upon information provided by the applicant because insurers frequently lack direct access to all relevant risk characteristics. Failure to disclose material facts may undermine contractual validity and distort risk assessment processes (Maunah et al., 2023). Doctrinal evaluation demonstrates that good faith serves not merely as an ethical expectation but as a legally enforceable standard supporting contractual fairness.

The interrelationship among insurance principles becomes clearer when examined through their respective legal functions and consequences. Comparative doctrinal analysis reveals that each principle contributes to a distinct aspect of contractual governance while collectively supporting legal certainty within insurance practice (Muhammad, 2011; Abbas Salim, 2012).

Table 2. Core Principles of Insurance Law and Their Legal Functions

Principle	Legal Function	Legal Consequence
Insurable Interest	Prevent speculative contracts	Contract validity
Utmost Good Faith	Information disclosure	Contract avoidance
Indemnity	Compensation limitation	No unjust enrichment
Subrogation	Recovery rights	Prevention of double recovery
Contribution	Apportionment of liability	Equitable burden sharing
Proximate Cause	Causation determination	Claim eligibility

Source: Adapted from Muhammad (2011), Abbas Salim (2012), Ali (2013), and Djojosoedarso (2019).

The principle of indemnity limits compensation to the actual loss suffered by the insured party. Legal doctrine rejects any contractual outcome that places the policyholder in a better financial position after a loss than before its occurrence. This limitation reinforces the risk management function of insurance and discourages intentional loss generating behavior (Abbas Salim, 2012). Contemporary scholarship identifies indemnity as a critical mechanism for preserving fairness and economic efficiency within insurance markets (Agustina et al., 2025).

Subrogation grants insurers the right to pursue recovery against third parties responsible for insured losses after compensation has been paid. The doctrine ensures that liability ultimately remains with the party whose conduct caused the damage. Legal analysis demonstrates that subrogation promotes accountability while preventing policyholders from receiving duplicate compensation from multiple sources (Muhammad, 2011). Similar reasoning appears in broader discussions concerning legal responsibility and equitable allocation of losses within private law systems (Yuanitasari et al., 2023).

Contribution applies when multiple insurance policies cover the same risk and loss event. The doctrine requires insurers to share liability proportionally according to their respective obligations under the relevant contracts. This principle prevents disproportionate financial burdens and reinforces equitable distribution of contractual responsibilities (Ali, 2013). Research concerning insurance claim disputes further suggests that contribution supports legal certainty by clarifying the allocation of obligations among insurers (Syafitri et al., 2025).

The principle of proximate cause identifies the dominant cause of loss and determines whether a claim falls within contractual coverage. Doctrinal interpretation of causation remains essential because modern risks frequently involve multiple contributing factors occurring simultaneously or sequentially. Legal protection of policyholders depends not only upon contractual enforcement but also upon fair application of these principles within claim assessment processes (Christian, 2025). Comparative perspectives from conventional and sharia insurance demonstrate that although operational mechanisms

differ, both systems emphasize justice, transparency, and balanced risk sharing as fundamental objectives of insurance law (Dumbiri et al., 2025).

Regulatory Developments, Supervisory Governance, and Emerging Challenges in the Insurance Sector

Contemporary insurance governance in Indonesia demonstrates a transition from traditional regulatory control toward a more integrated supervisory framework that emphasizes accountability, market stability, and consumer confidence. Regulatory governance is no longer limited to rule making activities but extends to continuous monitoring of institutional conduct and systemic risks. This transformation reflects broader developments in Indonesian public law that encourage stronger regulatory coherence across economic sectors (Doing et al., 2024). Legal scholarship increasingly recognizes that effective governance requires alignment between statutory authority, supervisory capacity, and evolving market realities (Sugianto et al., 2023).

The establishment of the Financial Services Authority created a centralized supervisory architecture for the financial sector, including insurance institutions. The authority exercises regulatory, supervisory, investigative, and enforcement functions designed to strengthen institutional integrity and market discipline under Law Number 21 of 2011 (Republik Indonesia, 2011). Regulatory consolidation has reduced fragmentation that previously characterized financial sector oversight and has enhanced coordination among supervisory mechanisms. Studies examining insurance governance indicate that supervisory effectiveness contributes significantly to market credibility and long term economic development (Simanjuntak, 2025).

A significant feature of contemporary insurance regulation is the adoption of risk based supervision as a core governance strategy. This supervisory approach evaluates institutional resilience according to the magnitude and characteristics of risks faced by each insurance undertaking. Regulatory emphasis has gradually shifted from formal compliance toward proactive assessment of operational, financial, and governance vulnerabilities. Such developments correspond with international regulatory trends that prioritize preventive supervision over reactive enforcement measures (Prilini et al., 2025).

Prudential regulation functions as the operational foundation supporting financial soundness within the insurance sector. Requirements concerning capital adequacy, solvency maintenance, and risk management seek to ensure that insurers possess sufficient capacity to fulfill contractual obligations under varying economic conditions. Regulatory instruments also encourage internal governance improvements through accountability mechanisms and institutional oversight procedures (Peraturan Otoritas Jasa Keuangan Nomor 71/POJK.05/2016). Contemporary legal analysis suggests that prudential regulation contributes to systemic resilience by minimizing the probability of institutional failure and market disruption (Simanjuntak, 2025).

The normative architecture governing insurance supervision can be understood through the principal regulatory instruments that define supervisory authority, institutional requirements, prudential standards, and consumer dispute mechanisms. These instruments collectively establish the legal infrastructure supporting modern insurance governance in Indonesia.

Table 3. Contemporary Regulatory Instruments Governing Indonesian Insurance Industry

Regulation	Main Objective	Regulatory Focus
Law No. 21/2011	Financial supervision	OJK authority
POJK 67/2016	Licensing and institution	Market entry
POJK 71/2016	Financial health	Prudential standards
POJK 61/2020	Dispute resolution	Consumer protection

Source: Adapted from Republik Indonesia (2011), Peraturan Otoritas Jasa Keuangan Nomor 67/POJK.05/2016, Peraturan Otoritas Jasa Keuangan Nomor 71/POJK.05/2016, and Peraturan Otoritas Jasa Keuangan Nomor 61/POJK.07/2020.

Consumer protection occupies a strategic position within contemporary insurance governance because contractual complexity often creates informational asymmetry between insurers and policyholders. Legal protection mechanisms seek to ensure fair treatment, transparent disclosure, and accessible remedies when disputes arise. Law Number 8 of 1999 reinforces consumer rights by

establishing legal standards applicable across commercial transactions, including insurance services (Republik Indonesia, 1999). Recent legal studies emphasize that effective protection requires substantive safeguards rather than merely procedural guarantees (Prilini et al., 2025).

Alternative dispute resolution has become an important component of insurance sector governance through the institutionalization of dispute settlement mechanisms within the financial services sector. The Financial Services Sector Alternative Dispute Resolution Institution provides a structured forum that seeks efficient and accessible settlement of insurance disputes outside ordinary court proceedings (Peraturan Otoritas Jasa Keuangan Nomor 61/POJK.07/2020). The availability of specialized dispute resolution mechanisms strengthens legal certainty and promotes confidence in contractual enforcement. Comparative legal analysis further indicates that accessible dispute resolution contributes to broader objectives of consumer justice and legal predictability (Syafitri et al., 2025).

Digital transformation has introduced new regulatory challenges that extend beyond conventional insurance governance models. The emergence of digital insurance platforms and technology driven underwriting systems has altered traditional relationships among insurers, intermediaries, and consumers. Regulatory discussions increasingly focus on algorithmic decision making, data governance, and digital accountability within insurance operations (Noor et al., 2023). Similar concerns appear in broader debates regarding artificial intelligence governance and regulatory adaptation in Indonesia's digital economy (Revolusi & Febriandy, 2025).

Technological innovation has also intensified concerns regarding cybersecurity and legal responsibility for digital risks. Insurance providers increasingly rely upon interconnected information systems that expose institutions and consumers to cyber threats with significant economic consequences. Regulatory frameworks must therefore address issues concerning data protection, operational resilience, and institutional preparedness against emerging cyber risks (Shobri et al., 2026). Contemporary governance models suggest that cybersecurity should be integrated into prudential supervision rather than treated as an isolated compliance issue.

Future regulatory development is likely to focus on adaptive governance capable of responding to environmental, technological, and societal transformations. Emerging discussions concerning disaster insurance frameworks indicate a growing recognition that insurance law must support broader public policy objectives related to resilience and social protection (Afkar et al., 2025). Comparative studies of regulatory innovation emphasize the value of flexible legal frameworks that can accommodate evolving risks while preserving legal certainty and institutional accountability (Abubakar & Handayani, 2023). Similar policy trajectories can be observed in discussions concerning sustainable governance and the expansion of inclusive legal ecosystems within Indonesia's regulatory landscape (Marnita, 2024).

CONCLUSION

The analysis demonstrates that Indonesian insurance law has evolved from a contract centered legal regime into a comprehensive framework that integrates legal certainty, doctrinal coherence, consumer protection, and prudential supervision. The development of statutory instruments has strengthened the institutional architecture of insurance governance while preserving fundamental legal principles that define the rights and obligations of parties within insurance relationships. Principles such as insurable interest, utmost good faith, indemnity, subrogation, contribution, and proximate cause continue to function as the normative foundation of insurance contracts and as mechanisms for balancing risk allocation, fairness, and legal accountability. Contemporary regulatory governance has expanded the role of supervision through risk based oversight, financial soundness requirements, dispute resolution mechanisms, and consumer protection standards. At the same time, digital transformation, artificial intelligence, cybersecurity risks, and disaster related exposures have generated new regulatory demands that require adaptive legal responses. The study concludes that the future effectiveness of Indonesian insurance law depends on the continued harmonization of doctrinal principles, regulatory innovation, and institutional supervision in order to maintain legal certainty, public trust, and sustainable development within the insurance sector.

REFERENCES

Abbas Salim. (2012). *Asuransi dan manajemen risiko* (2nd ed.). PT RajaGrafindo Persada.

- Abubakar, L., & Handayani, T. (2023). The Environmental Fund Management Model in Indonesia: Some Lessons in Legal Regulation and Practice. *Environmental Policy and Law*, 53(2-3), 205-217.
- Afkar, K., Mochtar, Z. A., & Putri, K. (2025). Legal policy of the Indonesia's natural disaster insurance system: A human rights perspective under the 1945 Constitution. *Jurnal Civics: Media Kajian Kewarganegaraan*, 22(2), 422-433.
- Agustina, A., Putri, P. P., Setianingrum, E. K., & Mahadewi, E. P. (2025). Economy Risk Classification And Legal Principles In Insurance Coverage For Modern Insurance Practice In Indonesia. *International Journal of Health and Pharmaceutical (IJHP)*, 5(2), 239-244.
- Ali, A. H. (2013). *Pengantar asuransi* (3rd ed.). Bumi Aksara.
- Asmarudin, I., Fauzan, M., Nasihuddin, A. A., Ardhanariswari, R., Hariyanto, H., & Nunna, B. P. (2024). Initiating the Reform of Principle Norms in the Formation of Laws in Indonesia. *Jurnal IUS Kajian Hukum Dan Keadilan*, 12(2), 208-226.
- Asosiasi Asuransi Umum Indonesia. (2023). *Laporan kinerja industri asuransi umum tahun 2023*. <https://www.aau.or.id/statistik-industri>
- Astuti, D. P., Situmorang, C. M., Pinem, S. E., & Mahadewi, E. P. (2025). The Present and Future Definition of Health Insurance Based on Laws and Regulations in Indonesia. *International Journal of Health and Pharmaceutical (IJHP)*, 5(2), 321-329.
- Christian, A. (2025). Pancasila Principle of Justice in the Regulation of (Conventional) Insurance Standard Contract in Indonesia. *Global Legal Review*, 5(1), 18-39.
- Dahlan, A., Mawardi, M., & Mahfudz, S. (2023). The Crucial History of Sharia Banking Law Development in Indonesia. *Al-Manahij: Jurnal Kajian Hukum Islam*, 17(1), 27-40.
- Djojosoedarso, S. (2019). *Prinsip-prinsip manajemen risiko dan asuransi* (2nd ed.). Salemba Empat.
- Doing, M., Kartian, D., & Ibad, M. I. (2024). Strengthening the Constitutional Law System (Legal Challenges and Strategies in Handling the Social, Economic and Political Crisis in Indonesia). *Journal Equity of Law and Governance*, 5(1), 113-122.
- Dumbiri, D. N., Hasibuan, J., Pasaribu, N. F., Zahra, H., & Azzahra, S. K. (2025). Review of Insurance Law in the Perspective of Sharia Insurance: An Analysis of Principles and Implementation in Indonesia. *Jurnal Cendikia ISNU SU*, 2(3), 274-278.
- Hamzah, I., Ahyani, H., Azmi, N., & Tanjung, I. U. (2024). Legal Foundations for Inclusive Halal Tourism in West Java: Between Constitutional Principles and Practical Challenges. *Syariah: Jurnal Hukum Dan Pemikiran*, 24(2), 503-529.
- Kennedy, A. (2024). The role of Indonesian constitutional law in sustaining national resilience amid global challenges. *Jurnal Lemhannas RI*, 12(4), 485-508.
- Marnita, M. (2024). Directions for the development of the halal ecosystem in public policy: a study of Islamic law and legislation in Indonesia. *Al-Ishlah: Jurnal Ilmiah Hukum*, 27(2), 156-177.
- Maunah, N. A., Sunargo, B., & Mahadewi, E. P. (2023). Application Of The Utmost Good Faith Principle In Life Insurance Business Management In Indonesia. *International Journal of Science, Technology & Management*, 4(4), 924-930.
- Muhammad, A. (2011). *Hukum asuransi Indonesia* (Rev. ed.). PT Citra Aditya Bakti.
- Noor, A., Wulandari, D., & Afif, A. S. M. (2023). Regulating fintech lending in Indonesia: A study of regulation of Financial Services Authority No. 10/POJK. 05/2022. *Qubahan Academic Journal*, 3(4), 42-50.
- Otoritas Jasa Keuangan. (2023). *Statistik perasuransian Indonesia 2023*. <https://www.ojk.go.id/id/kanal/iknb/data-dan-statistik/asuransi>
- Peraturan Otoritas Jasa Keuangan Nomor 61/POJK.07/2020 tentang Lembaga Alternatif Penyelesaian Sengketa Sektor Jasa Keuangan.
- Peraturan Otoritas Jasa Keuangan Nomor 67/POJK.05/2016 tentang Perizinan Usaha dan Kelembagaan Perusahaan Asuransi, Perusahaan Asuransi Syariah, Perusahaan Reasuransi, dan Perusahaan Reasuransi Syariah.
- Peraturan Otoritas Jasa Keuangan Nomor 71/POJK.05/2016 tentang Kesehatan Keuangan Perusahaan Asuransi dan Perusahaan Reasuransi.
- Pradika, M. F., Hidayat, L. T. T., Prakoso, A. H. D., & Khan, A. A. (2024). Study of online gambling promotion policy in Indonesia, Pakistan, and USA. *ETTISAL: Journal of Communication*, 9(1), 91-112.

- Prilini, S. A., Ardiansyah, F., Pratama, A., Batubara, D. S., & Larasati, A. (2025). Legal Protection in the Indonesian Insurance Industry: A Comprehensive Analysis. *ISNU Nine-Star Multidisciplinary Journal*, 2(3), 405-410.
- Rastuti, T. (2022). Principles Of Appropriateness In The Indonesian Insurance Legal System: Study On Demutualization In The Globalization Flow. *International Journal of Environmental, Sustainability, and Social Science*, 3(1), 179-188.
- Republik Indonesia. (1847). *Kitab Undang-Undang Hukum Dagang (Staatsblad 1847 Nomor 23)*.
- Republik Indonesia. (1992). *Undang-Undang Nomor 2 Tahun 1992 tentang Usaha Perasuransian* (Lembaran Negara Republik Indonesia Tahun 1992 Nomor 13).
- Republik Indonesia. (1999). *Undang-Undang Nomor 8 Tahun 1999 tentang Perlindungan Konsumen* (Lembaran Negara Republik Indonesia Tahun 1999 Nomor 22).
- Republik Indonesia. (2011). *Undang-Undang Nomor 21 Tahun 2011 tentang Otoritas Jasa Keuangan* (Lembaran Negara Republik Indonesia Tahun 2011 Nomor 111).
- Republik Indonesia. (2014). *Undang-Undang Nomor 40 Tahun 2014 tentang Perasuransian* (Lembaran Negara Republik Indonesia Tahun 2014 Nomor 337).
- Revolusi, P., & Febriandy, R. K. (2025). Developing AI Regulations in Indonesia: Policy Recommendations Based on Comparative Policy Analysis from the European Union, the United States, and Singapore. *Jurnal Indonesia: Manajemen Informatika Dan Komunikasi*, 6(2), 1035-1049.
- Shobri, T., Yusgiantoro, P., Navalino, D. A., & Sutanto, S. (2026). Legal Framework for Addressing Cybercrime Threats in Strengthening Indonesia's National Defense and Security. *Trunojoyo Law Review*, 8(2).
- Simangunsong, F., & Budiarsih, B. (2023). Legal analysis and health insurance system in Indonesia. *Legal Brief*, 12(3), 361-368.
- Simanjuntak, M. (2025). Optimization of the Financial Services Authority (OJK) as a Regulator and Supervisor of Insurance Related to the Issuance of Shipping Insurance Policy Guarantee Regulations to Support Indonesia's Economic Development. *Indonesian Interdisciplinary Journal of Sharia Economics (IIJSE)*, 8(2), 5413-5425.
- Sugianto, F., Lago, Y., & Luna, L. (2023). State Law, Integral Economic Justice, and Better Regulatory Practices: Promoting Economic Efficiency in Indonesia. *Global Legal Review*, 3(2), 91-108.
- Syafitri, I., Kamello, T., & Purba, H. (2025). Contemporary Legal Certainty in Insurance Default Claims: A Comparative Study of Islamic and Positive Law Perspectives. *MILRev: Metro Islamic Law Review*, 4(1), 539-565.
- Yuanitasari, D., Kusmayanti, H., & Suwandono, A. (2023). A comparison study of strict liability principles implementation for the product liability within Indonesian consumer protection law between Indonesia and United States of America law. *Cogent Social Sciences*, 9(2), 2246748.